

Additional requirements   
 **Between**

Grosa Services

**And**

Nectarbits

**GrosaServices Spec Update Document**

**Version: 1.0  
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**Overview:**

The GrosaServices platform aims to centralize service-based businesses providing Carwash services. Each service provider will be able to manage their services and pricing, and the platform will automate the payment splits between service providers and GrosaServices. In addition, the platform will offer a banner advertising feature to allow service providers to promote their services.

**1. Service Provider and Service Management**

**Current System:**

* The GrosaServices platform allows service providers to sign up and offer various services.
* The admin page oversees the services offered on the platform.

**Updated System Requirements:**

* Each service provider can register multiple branches or business models (e.g., **2muPeter Carwash** with different branches such as **Corporate**, **Corp Waterless**, and **Tshisanyama**).
* Each service provider can add and manage multiple services (e.g., basic wash, waterless premium wash) linked to their branch, with specific prices attached to each service.
* **Service Provider-Service Relationship**: Each service provider will have full control over their own services and will not be able to view or manage services linked to other service providers.

**Example:**

* **2muPeter Carwash Corporate**: Provides on-site carwash services to businesses.
* **2muPeter Carwash Corp Waterless**: Specializes in waterless carwash services at business locations.
* **2muPeter Carwash Tshisanyama**: Focuses on carwash services at informal, community-based locations (Kasi).

The system must support the addition of these distinct branches and allow the customer to select from these service options.

**2. Customer App Experience**

* **Service Provider Listings**: When a customer accesses the **GrosaServices** app, they will see a list of available service providers (e.g., **2muPeter Carwash Corporate**, **2muPeter Carwash Tshisanyama**).
* **Service Display**: Upon selecting a service provider, only the services linked to that provider will be displayed to the user (e.g., waterless wash, premium wash).
* **Service Booking**: The user can book a service from their selected provider, with the total amount to be paid shown at checkout.

**3. Automated Commission Split**

**Payment Handling:**

* Once a user books and pays for a service through the app, the system will automatically split the payment between the service provider and GrosaServices.
* The standard split is:
  + **90.5%** goes to the service provider.
  + **9.5%** goes to **GrosaServices** as a commission.

**Example Calculation:**

* **Service**: Waterless Premium Wash – R120
  + **Service Provider Share**: 90.5% of R120 = R108.60
  + **GrosaServices Commission**: 9.5% of R120 = R11.40

The system must ensure that the total amount due is accurately divided between the service provider and GrosaServices, and the respective amounts are paid into their accounts.

**4. Banner Ad Space for Promotions**

**Banner Ads for Service Providers:**

* Service providers can promote their services through paid banner ads that will be displayed on the platform. The ads can be displayed for daily, weekly, or monthly periods.

**Promotion Pricing:**

* **Daily Promotion**: R15 per day.
* **Weekly Promotion**: R55 per week.
* **Monthly Promotion**: R160 per month.

**Banner Ad Management:**

* **Service Providers**: Can upload and manage their own promotional banners through their admin portal.
* **Admin Approval**: Admins must approve all banner ads before they go live. This ensures quality control and proper display formatting.

**5. Technical Requirements**

1. **Service Provider Management:**
   * Each service provider can manage multiple services, with prices linked to each service.
   * Ensure strict service-provider isolation, allowing each provider to manage only their own services.
2. **Commission Handling:**
   * Implement automatic payment splits for every transaction, with 90.5% going to the service provider and 9.5% to GrosaServices.
3. **Banner Ads:**
   * Allow service providers to upload, manage, and pay for promotional ads with daily, weekly, or monthly options.
   * Ensure that admin approval is required before ads are published on the platform.

**Conclusion:**

This spec update for **GrosaServices** enhances the platform's functionality by introducing automated commission handling, service-provider-specific management, and promotional opportunities through banner ads. These updates will provide a streamlined experience for service providers and customers alike, while creating new revenue streams for GrosaServices.